

Docket™ is a web-based application that helps you manage your court schedules online to improve court efficiency.

The Challenge

- Despite an existing case management system, the Judges' schedules were still being maintained in scheduling books.

Consequences

- No one had access to Judges' schedules until they were physically at the location of the scheduling book; hence, a manual process was used to request Judge's time, leading to delays and increased work time spent managing the book.
- Judges were not able to view their schedule on their personal electronic calendar.
- Scheduling books sometimes became misplaced leading to time wasted searching for them.
- A Judge conducting hearings at multiple locations was often scheduled for a full day of hearings at both locations on the same day. This forced one location to adjourn all hearings for the day, generating massive amounts of paperwork.

Our Approach

- An electronic solution, Docket, was created to schedule hearings and maintain the Judges' dockets for District, Circuit, Probate, and Juvenile Courts. The system also connected Defense Attorneys, Law Enforcement, and Probation Officers with the Courts.

The Results

- Eliminated the use of scheduling books.
- Judges can access their docket from home to plan vacations and other appointments.
- Improved communication between the Courts, Defense Attorneys, Law Enforcement, Probation, and the Prosecutor.
- Court staff and other parties (e.g. caseworkers, FOC, etc) no longer need to call nor wait to schedule hearings as they can request them in the new system.
- Court staff can now quickly and easily view Judges' schedules and availability when scheduling hearings.

Testimonials

"The Docket™ is an excellent way for me to quickly access my schedule for upcoming days and weeks. It has permitted me to be more actively involved in the scheduling of continued matters. It saves a lot of time and is extremely convenient."

Kent D. Engle, Circuit Judge
Ottawa County, Michigan

"I would like to express my pleasure over how the Docket™ system has been implemented. It permits all court employees to view my schedule and gives us good control over when and where hearings and other activities are scheduled. I also appreciate that the system is easy to use for a technologically unsophisticated person such as myself."

Mark A. Feyen, Chief Probate Judge
Ottawa County, Michigan